

# Winter Rose HOA

NEWSLETTER  
AUGUST 2016

## Missing Water Bills - Again

Several neighbors have reported not receiving water bills, which are typically generated every two months (last billing cycle was May). Improper billing is not new. If you recall, our neighborhood was impacted by a Dunwoody-wide billing error not so long ago.

The HOA Board contacted DeKalb County Utility Customer Opera-

tions who said **anyone who has not received a bill should contact the Call Center at 404-378-4475** (as opposed to online inquiries). Call Center hours are 7:00 am to 7:00 pm, Monday through Friday. Please be sure to give the County a call if you have not received a bill in the past couple of months to avoid any water problems at your home.



**Water billing problems should be reported to 404-378-4475**

## External Home Improvement, Landscape Projects Require HOA Approval

As a community of cluster homes, every homeowner project small or large impacts everyone. Our Homeowners Association Covenants outline the standards by which we all must live, including external improvements like painting your home and landscaping projects such as planting vegetation and installing gates, fences, patios, decks, etc.

If you have a home improvement project in mind, proposed plans detailing the nature, color,

type, shape, height, materials, location and the contractor(s) responsible should be submitted to Architectural Standards

**Our roofing shingles are nearing their 20-year lifespan. Pay attention to roof leaks; curling, brittle or missing shingles; surface granules accumulating on the driveway or gutter downspouts; and, blistering or bald spots where white fiberglass shows through.**

Committee Chair Johnny Edmond at: [jedmond@gmail.com](mailto:jedmond@gmail.com)  
office: 484-487-3221  
cell: 678-222-8220

Plans should include a \$25 check payable to the Winter Rose HOA for a review fee. Homeowners will be notified of status within 30 days.

HOA Covenants and Landscape and Building Maintenance Standards can be found on the HOA website at: [www.winterrosehoa.com](http://www.winterrosehoa.com).

## DID YOU KNOW?

- The City of Dunwoody purchased a new City Hall building located at 4800 Ashford Dunwoody Rd. Move-in is scheduled first quarter 2018.
- Dunwoody has 57 police officers; currently, our greatest number of crimes are in the Perimeter Mall area.
- The City Administration's #1 citizen priority is road paving; 70% of the paving budget is earmarked for main arteries.
- 57,000 tons of recyclables have been diverted from the Seminole Road landfill since 2005 thanks to DeKalb Recycles. Only 21% of eligible households participate in the program; sign up for curbside recycling today!
- DeKalb County sold more than \$600,000 in recyclables last year which is used to keep our sanitation fees among the lowest in metro Atlanta



## On-Street Parking - Rules of the Road

On-street parking in our neighborhood has created traffic congestion and increased safety concerns for our children. Please be aware of section 5.25 of HOA covenants which requires "all

automobiles owned or used by Owners or by other than temporary guests and visitors shall be parked in garages to the extent that garage space is available, and garages shall not be used

for storage or otherwise such that they become unavailable for the parking of cars therein." If you have more than two vehicles, the additional vehicle should be parked on the driveway.

Winter Rose Homeowners Association

Post Office 921374  
Norcross, Georgia 30010-1374

Email: [info@winterrosehoa.com](mailto:info@winterrosehoa.com)  
Website: [www.winterrosehoa.com](http://www.winterrosehoa.com)

## Peaceful Co-Existence - You, Your Pet, and Our Neighborhood

The HOA Board has received complaints regarding pets. Section 5.2 of DeKalb County Code of Ordinances provides general responsibilities for pet owners.

**Excrement** – Dog poop should be scooped and not left on a neighbor's lawn. Every owner of an animal must immediately remove excrement deposited by their pet on any street or right-of-way. Please pick up after your pet. It's the neighborly – and legal – thing to do.

**Restraint/leashes** – It is the duty of an owner to restrain and control their pet at all times while off the owner's property. Please leash your

pet for the safety of residents and other pets.



**Barking** – Sound between the

hours of 11:00 pm and 7:00 am is not allowed. Between the hours of 7:01 am and 10:59 pm, dogs should not bark more than 15 minutes without interruption or more than 30 minutes if intermittent. These limitations do not apply if the dog is barking to warn of the presence of an intruder. Complaints may be phoned into 404-294-2996, Monday through Friday from 9:00 am to 5:00 pm. Complaints after business hours, weekends and holidays may be phoned into 404-294-2519. Complaints may also be mailed to DeKalb County Animal Services and Enforcement, 845 Camp Road, Decatur, Georgia 30032. *Anonymous complaints are not accepted.*

## DeKalb County Services

County curbside services for garbage, recycling and yard trimmings have undergone a number of changes including once-a-week pick-up (Wednesdays), a volunteer recycling program and county-approved containers for servicing.

**Garbage collection** – All household garbage must be drained free of liquids and *placed in individual trash bags that are securely tied and placed inside a county-issued refuse container.* Excess garbage should be placed in secure, durable plastic bags and placed next to the roll cart (small plastic bags like those you get at WalMart or Publix or leftover boxes from Costco or Sams are not approved for excess garbage). For photos of approved containers go to [www.dekalbcountyga.gov/sanitation\\_SCSC/pdf/march2016release/Flyer.pdf](http://www.dekalbcountyga.gov/sanitation_SCSC/pdf/march2016release/Flyer.pdf). Garbage should be placed at the curb no earlier than 7:00 pm Tuesday but before 7:00 am Wednesday and should not block mailboxes, driveways, sidewalks, drainage systems or roadways. Containers must be returned to residents' homes no later than 24 hours after being serviced. Note: Homeowners Association covenants require garbage cans be stored to the rear or sides of houses, screened

from view by owners of adjacent lots and kept in a clean, sanitary condition.

**Recycling program** – This is a free, volunteer program. The only cost is a one-time \$15 payment for a county-issued recycling bin (for mixed paper) and an as-needed charge of \$15 for 100 bags for plastics, glass and metal. Recyclables are collected on Wednesdays. Participants must use county-provided recycling bins. You can **sign up online** at: [www.dekalbcountyga.gov/dekalb\\_recycles/how\\_to\\_recycle.html](http://www.dekalbcountyga.gov/dekalb_recycles/how_to_recycle.html).

**Yard trimmings** – Yard Debris must be properly prepared for collection. Yard Debris includes: grass clippings, leaves, twigs, branches, limbs, tree parts, shrubbery, vines, garden plants, etc., and other naturally occurring vegetative matter. Small debris must be placed in durable metal and plastic containers with two handles, or biodegradable paper bags folded at the top to minimize rain deteriorating the bags. Yard waste in plastic bags will not be collected. Containers must be placed at the curb before 7:00 am on Wednesdays without blocking mailboxes, utilities, driveways, sidewalks, drainage systems,

or roadways. Branches and limbs must be trimmed of twigs, vines, and leaves and cut to a maximum of four feet in length, and stacked neatly at the curb. Trees must be cut in pieces that weight no more than 50 pounds. Tree limbs that are cut by professional or hired contractors should not be left at the curb for collection by Sanitation.



The HOA has received reports of people driving too fast through the neighborhood. Driving too fast is a hazard to everyone, especially children and pets.

Please be safe and  
**SLOW DOWN**